

MARCH 2021

SERRANO AT GLENROSE RANCH

www.serranoatglenroseranch.com

SPEEDING WITHIN THE COMMUNITY

Please be aware of your speed when driving through the community. We want Serrano at Glenrose Ranch to be reasonably as safe as possible for all of our residents. Please keep your speed at a reasonable pace when driving to and from your home.



RECEIVED A VIOLATION LETTER?

DON'T PANIC! COMMUNICATE WITH THE BOARD

The purpose of violation letters is to open the lines of communication and to keep the community property values at their optimum. Twice a month, the community manager drives through the entire community looking for common area problems and to monitor areas that may need attention in the near future. If you receive a letter from the Association and you have questions, need further clarification or you are in need of additional time to address the problem, please contact your Property Manager, Evelyn O'Leary at: eoleary@keystonepacific.com

The Board is happy to work with you, but first we need to hear from you. If the problem is not addressed and we have not heard from you, then you may be called to a hearing to discuss the matter further and possible fines may be assessed.

SPECIAL DAYS IN MARCH

- Pi Day - Sunday, March 14, 2021. Pi Day is growing in popularity, coincides with Albert Einstein's birthday, it's a day to celebrate the mathematical constant Pi and to eat lots of pie.
- Spring Forward - Sunday, March 14, 2021 Daylight savings starts and ends on Sunday, November 7, 2021.
- St. Patrick's Day - Wednesday, March 17, 2021. St. Patrick's Day celebrations are festive with shamrocks, clovers, bright green, and beer.
- Spring - Spring will begin on Saturday, March 20, 2021 and ends on Sunday, June 20, 2021.
- National Puppy Day - Tuesday, March 23, 2021. Founded by Colleen Page and others in 2006 to focus attention on puppies raised in puppy mills and abusive adoption. A great day to celebrate our furry little friends.



BOARD OF DIRECTORS:

President: Zac Bishop
Vice-President: Nathan Greenberg
Treasurer/Secretary: Sonny Evans

NEXT BOARD MEETING:

Monday, March 1 2021
6:30 P.M.
TBD due to COVID-19

The final agenda will be posted at the pool area bulletin board. You may also obtain a copy of the agenda by contacting management at (909) 297-2549.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Evelyn O'Leary
Phone: (909) 297-2549—Direct
eoleary@keystonepacific.com
Emergency After Hours:
(949) 833-2600

COMMON AREA ISSUES:

Fawne Adams
Phone: (909) 297-2558—Direct
fadams@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833.2600
reconnect@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838.3239
architectural@keystonepacific.com

POOL KEYS:

Fawne Adams
Phone: (909) 297-2558—Direct
fadams@keystonepacific.com

CAL SUBMETER (WATER) INFO:

Customer Service: (858) 571-8999

RICHMOND AMERICAN CUSTOMER SERVICE:

Jaime Bocanegra
Phone: (951) 232-8719
Fax: (951) 444-7882
Jaime.bocanegra@mdch.com

Managed by Keystone
3155-D Sedona Court, Suite 150
Ontario, CA 91764

MARCH 2021 REMINDERS

- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day - **Wednesday**
Please remove trash cans from the common areas after this day.
- Monday, March 1, 2021 - Board Meeting @ 7:00 P.M.
Location: Zoom



HOMEOWNER ASSESSMENT

PO BOX 513380
Los Angeles, CA 90051-3380



PARKING RULES AND REGULATIONS

Any/all vehicles parked in the common area parking between the hours of 12:00 AM and 6:00 AM must either have a Patrol One Resident Plate Permit or a Patrol One Guest

Safelist or is subject to citation and/or towing.

Visit www.patrol-one.com or (714) 541-0999 to Safelist.

Remember:

- Parking your vehicle in the common area driveways is strictly prohibited.
- Leaving a vehicle in a guest parking spot for more than 96 hours is considered an abandoned vehicle and is subject for towing.
- Garages must be utilized for as many vehicles as you have up to 2.

UTILITY INFORMATION:

POLICE:	(909) 387-8313
ELECTRIC: Edison	(800) 655-4555
GAS: So Cal Gas	(951) 427-2200
FIRE:	(909) 862-3031
WATER: Cal Submeters:	(800) 203-8653
East Valley Water District:	(909) 899-9501
BURRTEC:	(951) 786-0639



SIGN UP FOR EMAIL NOTIFICATIONS



You can enroll to receive e-statement notifications once your assessment statement is ready to be viewed online.

In addition to the e-statement notification program, you can also sign up to receive news and updates pertaining to our community association via email.

To sign up, please register from the "Update MyProfile" page once you have logged into your billing account at www.keystonepacific.com.

IF YOU SEE SOMETHING SAY SOMETHING

Please be diligent in protecting your home and your neighbors'. Please call San Bernardino County Sheriff's Department non-emergency dispatch if you witness a potential home invasion or any suspicious activity.

(909) 387-8313