

APRIL 2022

SERRANO AT GLENROSE RANCH

www.serranoatglenroseranch.com

SPEEDING WITHIN THE COMMUNITY

Please be aware of your speed when driving through the community. We want Serrano at Glenrose Ranch to be reasonably as safe as possible for all of our residents. Please keep your speed at a reasonable pace when driving to and from your home.



PARKING RULES AND REGULATIONS

As of April 1, 2022 Patrol One will no longer be on patrol at the Serrano at Glenrose Community. Please abide by community parking rule and regulations as provided in Section 5 of the Serrano at Glenrose Rules and Regulations. To obtain a copy of the complete parking and/or community rules and regulations, please email Fawne Adams at fadams@keystonepacific.com.

SIGN UP FOR eBLASTS TODAY

Want to get your information faster? Sign up for electronic billing and community updates today by following these steps;

1. Log into the KPPM Portal at www.kppmconnection.com
2. Under *My Profile*, click on the *Change Notification Settings*
3. Next to your email address, select the notification service(s) you would like and press *Save*
4. Click the *+Add* button to add additional emails to receive Community Updates, then press *Save*

REMINDER FOR PETS

As a friendly reminder for dog owners, please remember to keep your pets on a leash and carry a bag with you so that you can pick up after them on your walks. Pets are strictly prohibited in the pool area as well as the tot lot. Please make sure your pets are not causing a nuisance in the community by barking at all hours of the day and night.

WE ARE HERE TO ASSIST YOU

If you happen to notice anything that needs immediate attention such as violations, common area landscape issues, or general concerns, please contact Keystone Pacific. This will assist us with keeping the Serrano at Glenrose Community a safe and clean place to live. You are welcome to contact Fawne Adams at fadams@keystonepacific.com or Clara Pelayo at cpelayo@keystonepacific.com with your request.

BOARD OF DIRECTORS:

President: Zac Bishop

Vice-President: Nathan Greenberg

Treasurer/Secretary: Sonny Evans

NEXT BOARD MEETING:

Thursday, June 9, 2022

6:30 P.M. Via Zoom

The final agenda will be posted at the pool area bulletin board. You may also obtain a copy of the agenda by contacting management at fadams@keystonepacific.com.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Fawne Adams

Phone: (909) 297-2558—Direct

fadams@keystonepacific.com

Emergency After Hours:

(949) 833-2600

COMMON AREA ISSUES:

Clara Pelayo

Phone: (909) 297-2570—Direct

cpelayo@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833.2600

reconnect@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838.3239

architectural@keystonepacific.com

POOL KEYS:

Clara Pelayo

Phone: (909) 297-2570—Direct

cpelayo@keystonepacific.com

CAL SUBMETER (WATER) INFO:

Customer Service: (858) 571-8999

RICHMOND AMERICAN CUSTOMER SERVICE:

Jaime Bocanegra

Phone: (951) 232-8719

Fax: (951) 444-7882

Jaime.bocanegra@mdch.com



Managed by Keystone
3155-D Sedona Court, Suite 150
Ontario, CA 91764

APRIL 2022 REMINDERS

- **Trash Pick-Up Day - Wednesday**
Please remove trash cans from the common areas after this day.

For or after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line.
Please call 9-1-1 for life-threatening emergencies.

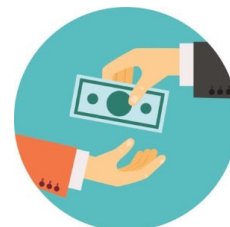
Thursday, June 9, 2022 - Board Meeting @ 6:30 P.M.

Location: Zoom

The agenda will be posted with Zoom meeting instructions will be posted at the pool area bulletin board

HOMEOWNER ASSESSMENT

Payment Address
PO BOX 513380
Los Angeles, CA 90051-3380



COMMUNITY REMINDERS

Please be reminded of some frequently forgotten rules and regulations within the Serrano at Glenrose Ranch Homeowners Association.

- All satellite dish installations must be installed out of view of the common area streets and driveways.
- There is no parking allowed in the common area driveways or in front of garages.
- Security cameras or any exterior installation to your unit requires an architectural application approval.
- Backyard plans must be submitted within 90 days of your close of escrow and your backyard must be completed within 180 days of you close of escrow.

HELP KEEP SERRANO BEAUTIFUL

Please help do your part to keep Serrano the clean community we all want it to be! Please clean up after yourself and your pets.

Always pick up dog waste, cigarette butts, and general litter throughout the community.



UTILITY INFORMATION:

POLICE:	(909) 387-8313
ELECTRIC: Edison	(800) 655-4555
GAS: So Cal Gas	(951) 427-2200
FIRE:	(909) 862-3031
WATER: Cal Submeters:	(800) 203-8653
East Valley Water District:	(909) 899-9501

IF YOU SEE SOMETHING SAY SOMETHING

The Association wants to make sure everybody is aware of several recent incidents believed to be attempted home invasions. Please be diligent in protecting your home and your neighbors'. Please call San Bernardino County Sheriff's Department non-emergency dispatch if you witness a potential home invasion or any suspicious activity.

(909) 387-8313

