

OCTOBER 2022

SERRANO AT GLENROSE RANCH

www.serranoatglenroseranch.com



QUESTIONNAIRE FROM CHAPMAN & INTRIERI, LLP

On August 25, 2022 a letter and questionnaire was mailed out to every homeowner at the Serrano at Glenrose Association. Please locate these questionnaires to complete and return to Spencer at your earliest convenience at spencer@cnlawfirm.com

The information that has been requested in the questionnaire is to better understand any defects that may be found at the interior on the developed homes. Please reach out to Fawne with any questions or concerns at fadams@keystonepacific.com

HALLOWEEN SAFETY

1. Tell your children to walk, don't run. Please advise them to use sidewalks and to avoid the streets, always watching for cars.
2. Keep a flashlight with you and it is always a good idea to have a reflective article of clothing or use a reflective candy bag.
3. Keep your entryway free of debris or other tripping hazards.
4. Keep the front door area well lit

WE ARE HERE TO ASSIST YOU

If you happen to notice anything that needs immediate attention such as violations, common area landscape issues, or general concerns, please contact Keystone Pacific. This will assist us with keeping the Serrano at Glenrose Community a safe and clean place to live. You are welcome to contact Fawne Adams at fadams@keystonepacific.com or Clara Pelayo at cpelayo@keystonepacific.com with your request.

SPEEDING WITHIN THE COMMUNITY

Please be aware of your speed when driving through the community. We want Serrano at Glenrose Ranch to be reasonably as safe as possible for all of our residents. Please keep your speed at a reasonable pace when driving to and from your home.



BOARD OF DIRECTORS:

President: Zac Bishop
Vice-President: Nathan Greenberg
Treasurer/Secretary: Sonny Evans

NEXT BOARD MEETING:

Thursday, December 8, 2022
6:30 P.M. Via Zoom

The final agenda will be posted at the pool area bulletin board. You may also obtain a copy of the agenda by contacting management at fadams@keystonepacific.com.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Fawne Adams
Phone: (909) 297-2558—Direct
fadams@keystonepacific.com
Emergency After Hours:
(949) 833-2600

COMMON AREA ISSUES:

Clara Pelayo
Phone: (909) 297-2570—Direct
cpelayo@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833.2600
reconnect@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838.3239
architectural@keystonepacific.com

POOL KEYS:

Clara Pelayo
Phone: (909) 297-2570—Direct
cpelayo@keystonepacific.com

CAL SUBMETER (WATER) INFO:

Customer Service: (858) 571-8999

RICHMOND AMERICAN CUSTOMER SERVICE:

Jaime Bocanegra
Phone: (951) 232-8719
Fax: (951) 444-7882
Jaime.bocanegra@mdch.com



Managed by Keystone
3155-D Sedona Court, Suite 150
Ontario, CA 91764

OCTOBER 2022 REMINDERS

Trash Pick-Up Day - Wednesday

Please remove trash cans from the common areas after this day.

For or after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line.
Please call 9-1-1 for life-threatening emergencies.

Thursday, December 8, 2022 - Board Meeting @ 6:30 P.M.

Location: Zoom

The agenda will be posted with Zoom meeting instructions will be posted at the pool area bulletin board

HOMEOWNER ASSESSMENT

Payment Address
PO BOX 513380
Los Angeles, CA 90051-3380



PARKING RULES AND REGULATIONS

Remember:

- Parking your vehicle in the common area driveways is strictly prohibited.
- Leaving a vehicle in a guest parking spot for more than 96 hours is considered an abandoned vehicle and is subject for towing.
- Garages must be utilized for as many vehicles as you have up to 2.

CLEAN YOUR GARAGE DOOR

As a community, we strive to uphold the aesthetic appeal of the association by regularly maintaining the exterior of our homes. As a friendly reminder, we kindly request that you make the proper accommodations to have your garage door cleaned. It just takes a moment to sweep off the cobwebs and a soft cloth to dust off the individual squares of your garage door. Thank you for keeping the community looking beautiful.

IF YOU SEE SOMETHING SAY SOMETHING

The Association wants to make sure everybody is aware of several recent incidents believed to be attempted home invasions. Please be diligent in protecting your home and your neighbors'. Please call San Bernardino County Sheriff's Department non-emergency if you witness a potential home invasion or any suspicious activity.

(909) 387-8313

UTILITY INFORMATION:

POLICE:	(909) 387-8313
ELECTRIC: Edison	(800) 655-4555
GAS: So Cal Gas	(951) 427-2200
FIRE:	(909) 862-3031
WATER: Cal Submeters:	(800) 203-8653

